

Residents' Bulletin



Keeping Hanover residents informed during the Coronavirus crisis

Covid-19 - lockdown update

More than 2.5 million people in Scotland have now received their first Covid-19 vaccine dose. Both new cases and deaths from Covid-19 are falling and the country has begun its journey out of lockdown. If you have not received your jab, you can seek assistance from the National Helpline on 0800 030 8013.

Hairdressers and some shops have been allowed to open from 5 April onwards and more people are allowed to gather in places of worship. From 26 April, the levels system is being reintroduced and non-essential retail and hospitality (including mobile hairdressers) will be allowed to resume business. People who have been shielding will also be allowed back to work.

For Hanover residents, this has already meant the reopening of dining rooms and the

return of staff to enhanced developments. We will resume a full repairs service on 26 April and our planned maintenance programme will also resume. There will be more information for residents on our website.

Please continue to stick to the rules and follow FACTS:

- wear face coverings;
- avoid anywhere busy;
- clean hands and surfaces;
- use two metre distancing
- and self-isolate and book a test if you have symptoms.

Once again, we thank you for your patience and understanding. Should you have any concerns, you can reach our offices on **0800 111 4646 from 9am – 5pm, Monday to Friday** or **contact your development based staff.**

Stanley and Isobel Maxton of **Chandlers Court** in **Elgin** celebrated their 70th wedding anniversary at the end of March. Many congratulations to you both!



The Easter Bunny had a very busy morning of deliveries at **Mercer Court** in **Innerleithen**.



News and Information

Tenants - if you receive **Universal Credit**, please be sure to update your Universal Credit Portal with your new rent charges.

We are working on combatting the social isolation felt by many of our residents by holding **virtual coffee mornings** using Zoom.

The coffee mornings take place on Tuesdays at 10am and are hosted by Performance Manager Elaine McCaffery.

All you need is your smart phone, tablet or laptop and the meeting log-in details. Simply go to www.zoom.us and click 'JOIN A MEETING'. Put in the following log-in details and you will be able to chat with Hanover staff and other residents. You'll have to make your own cuppa though!

Log-in for Hanover Zoom Coffee Mornings:
Meeting ID: 930 4386 8289
Passcode: 748661

We are continuing to offer extra support to any residents who are experiencing social isolation or simply want to hear a friendly voice. You can enjoy support from our **telephone buddies scheme**. If you are interested please call us on 0800 111 4646.

Snippets

We have received a number of reports from staff and residents of various **scams** that are around at the moment. Some of them relate to the Covid-19 pandemic, others to things like TV licences and bank fraud.

Anyone genuine who contacts you about Covid-19, whether it is about contact tracing or vaccinations, will not ask for money or bank details. Someone asking for payment or financial details in relation to Covid is a scammer.

If you receive an email or text supposedly from the TV Licencing people or HMRC, do not click any links or fill in any details. If you are concerned that something may be genuine, find the telephone number for the organisation and call them.

If you think you have been scammed, call the police on 101. Scam messages will try to alarm you and make you act quickly. **Stop and Think** before you act. You can find more information on the Citizens Advice website at <https://www.citizensadvice.org.uk/scotland/consumer/>.

Hanover Residents - we want to hear from you! Send your photos and stories to communications@hanover.scot or join our Facebook page Hanover Blether.

Around the houses

We were delighted to receive these two photos from **Milnescroft Court** in **Fochabers**, the first showing one of the four legged residents enjoying the snow and the second showing a regular visitor to the development.



Around the houses

Residents at **Strawberry Bank** in **Peterhead** were sent these Hearts for Homes pictures, poems and hearts all wishing them well and to cheer them up during lockdown. The talented poets and artists were from Clerkhill primary school in Peterhead. The school normally comes to the development and does a Christmas carol concert, however due to restrictions this year they opted to send messages and hearts instead.



People living in the Corstorphine neighbourhood of **Edinburgh** recently took part in Winter Wanderland, a Covid safe event that transforms the streets into a magical outdoor gallery for all to enjoy.

Janet Smalley, who manages our **Claycot Park** development told us that that they were invited to take part and had plenty of fun decorating the windows. Janet said; "I think they all look fabulous and really boosted morale during difficult times."

I am only sorry we don't have room to print all of the fabulous pictures Janet shared with us but we have put them on the Hanover blether Facebook page.



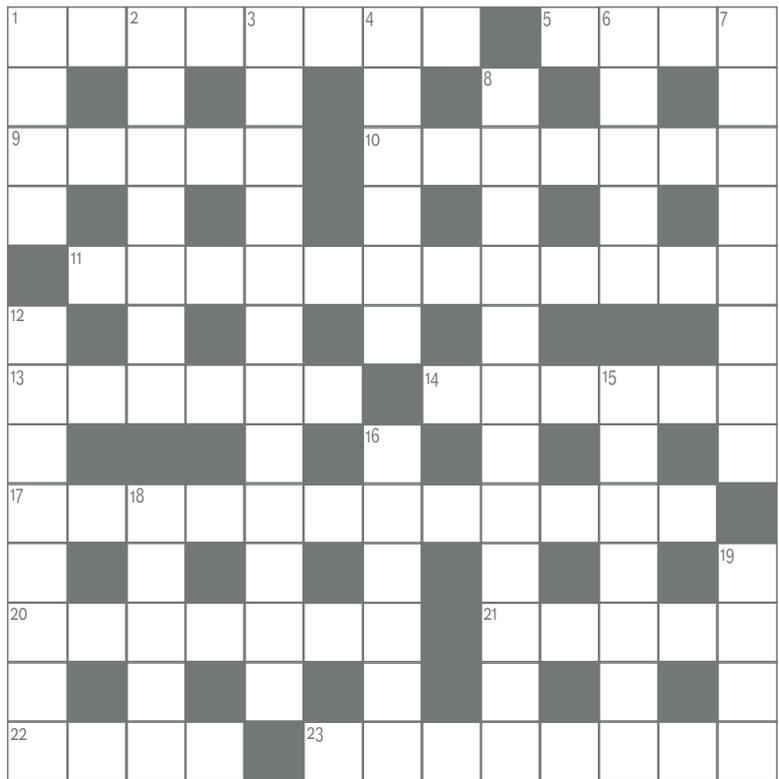
Just for fun

ACROSS

- 1 One who creates 3-dimensional works of art (8)
 5 Arm or leg (4)
 9 Woven rug traditionally made in the Middle East (5)
 10 Sun-dried lean meat (7)
 11 Term for creatures who have no spine (12)
 13 An establishment for gambling (6)
 14 Name of the Royal House who governed Britain from 1603 to 1714 (6)
 17 Surname of the European Champion Showjumper – 1981, 1983 and 1985 (12)
 20 Creatures eaten by the walrus and the carpenter in the poem in Alice Through The Looking Glass (7)
 21 Ballroom dance originating in Argentina (5)
 22 Surname of the Irish playwright and critic who wrote Pygmalion (4)
 23 Smooth stretches of a golf course between tee and green (8)

DOWN

- 1 Japanese drink made from fermented rice (4)
 2 Hilly or high-lying stretches of the country (7)
 3 Course, dark, rye bread, common in Germany (12)
 4 Paths in which celestial bodies move round another (6)
 6 Italian town, historic Formula One Grand Prix circuit venue (5)
 7 Long, narrow, crusty French loaf (8)
 8 Person who is keen on travelling (12)
 12 Cutting instrument for cloth, paper, etc. (8)
 15 American city, venue of the 1996 Summer Olympics (7)
 16 Female professional entertainer in Japan (6)
 18 Perennial plant with large striped leaves (5)
 19 Not gathered by a rolling stone (4)



Riddle me this - answers from March

What has many keys, but can't even open a single door? **A piano**

David's father has three sons: Snap, Crackle, and _____? **David**

The more you take, the more you leave behind. What am I? **Footsteps**

Sudoku solution from the March issue

8	5	7	3	1	2	6	4	9
3	6	2	4	5	9	7	8	1
1	4	9	6	7	8	3	5	2
7	8	3	1	6	4	2	9	5
6	9	5	8	2	7	4	1	3
4	2	1	5	9	3	8	7	6
2	7	4	9	3	5	1	6	8
9	1	8	2	4	6	5	3	7
5	3	6	7	8	1	9	2	4