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**Inside Hanover**  
**ISSUE 36**  
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## From Care to Repair

Louise Michie and Lynn Robson are two Hanover colleagues who have made the leap from Care to Repairs.

When the pandemic first started in 2020, Louise and Lynn were providing frontline support for our customers.

However, a chance opportunity to join the repairs team proved too good to miss.

Louise and Lynn have been part of our Housing with Care team at Varis Court since 2015 and 2016 respectively.

They have also contributed to a new case study which looks at their experiences and how it's never too late to change your career goals.

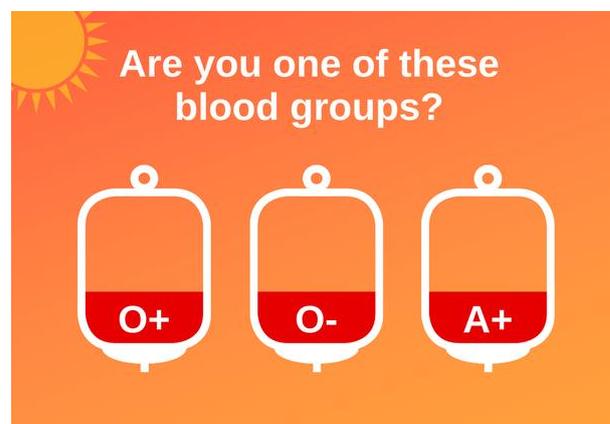
To read about their experiences of moving from Care to Repairs, [click here](#)

## Bring Your Dog to Work Day



The traditional annual celebration of our four legged work colleagues took place in June.

Colleagues from all over Scotland got involved on the day and you can see the full gallery of [photos here](#).



scotblood.co.uk  
0345 90 90 999

**GIVE BLOOD**

## Hive-Five of the month

“Phenomenal effort during the last few months. Keep up the good work, your driven attitude and resilience are great attributes that are having a positive impact on others in the team.”

## Vaccine Vox-Pops



**Susie Cheeseman,  
Development Manager**

“I was contacted about my first jab in January.

The nurses are all really friendly, they ask you about your allergies and the injection is completely pain-free.

They even make sure you sit for 15 minutes so you don't react and after that you can go.

I've now had both doses of the vaccine and there were only slight side effects.

I would recommend that everyone takes the opportunity when they can.”

Book your first jab [online](#) today.

## ICT Updates



**David Crosbie, ICT  
Operations Manager**

### IGELs rollout

We will be rolling out new IGEL thin clients to developments and offices in the coming months.

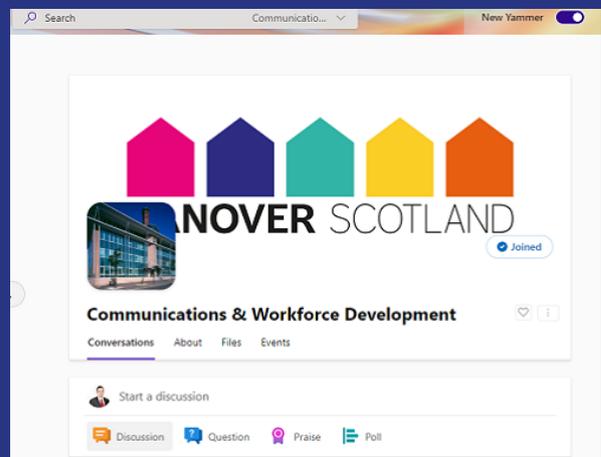
The new devices give you access to newer resources such as Teams and webmail.

ICT will also offer you more support with setup and integration of the new equipment.

To date IGELs have been installed at 60 developments and we have made training resources available [here](#).



## Join us on Yammer



Yammer is available to anyone who uses Microsoft Teams.

The desktop app allows you to collaborate with colleagues, share content, host polls and ask questions.

Yammer gives us all more opportunities to communicate and work together.

We are trialling the app and would encourage you to join us.

To access Yammer you need to enter your Hanover login [here](#).

**What can Yammer offer you? Find out [here](#).**

## New Starts – Welcome

Elena Hendry	Casual Care Worker, Care at Home Borders
Taylor Insh	Casual Development Assistant, Woodburn Court, Hamilton
Gill MacDonald	Development Manager, Halyrude Court, Peebles
Jean McPherson	Administrative Officer, West Area Office

### All the best, Garry

We would like to wish Garry Smith a very happy and relaxing retirement.



Garry joined Hanover in 2016 and has been the Operations Manager in the Factoring team.

To thank him for his service and support, the West Factoring team joined Garry for a meal at Sarti in Glasgow.

### Vaccine self-registration

Registrations for the Covid-19 vaccine are now available online.

If you are aged 18 or over and have not received your first dose, you can now book online.

To find out more about self-registration, [click here](#).



## Five rules for safer travel



Don't travel if you feel unwell



Avoid these main commuting times



Don't board if you think it's not safe



Maintain physical distancing and cover your face



Be patient, most seats need to be empty