

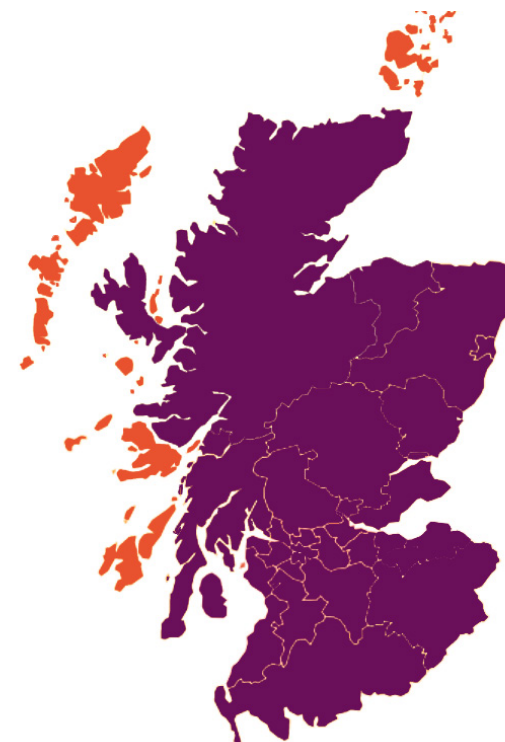
# Your Services - CARE

What your local protection level means for your services



## What level is my local authority at?

Full lock down	Purple	(All mainland areas)	
Highland	Aberdeen City	Aberdeenshire	East Renfrewshire
Scottish Borders	Moray	South Ayrshire	
Falkirk	Clackmannanshire	Edinburgh	
Fife	North Ayrshire	Perth & Kinross	
Dumfries & Galloway	East Ayrshire	East Dunbartonshire	
Glasgow	North Lanarkshire	Renfrewshire	
South Lanarkshire	Stirling	West Lothian	



## What does each level mean for my service?

Level	Dining Rooms	Visiting Services	Visitors/ non carers	Repairs & Maintenance Planned works	Communal facilities	Voids
0*	Open if staff levels/ environment permits**	Permitted	Permitted	Allowed	Lounges and guestrooms closed	Will be allocated
1 & 2	Open if staff levels/ environment permits**	Permitted	Permitted	Allowed except if 2 or more confirmed cases****	Lounges and guestrooms closed	Will be allocated
3	Open if staff levels/ environment permits**	Permitted	Permitted	Allowed except if 2 or more confirmed cases (14 day stop)	Lounges and guestrooms closed	Will be allocated
4	Closed	Not permitted except for Care and Health staff	Essential visitors only***	No internal planned works***** Emergency/Urgent repairs only	Lounges and guestrooms closed	None – except for emergency rehousing

\*No Local Authorities are currently at 0

\*\*Environment assessment to be carried out by Care Manager and Health & Safety Manager to assess social distance.

\*\*\*Essential visitors are those designated visitors chosen by the resident and agreed with the Very Sheltered or Housing with Care Manager.

\*\*\*\*This will trigger an internal assessment by the Care Manager and the Health & Safety Manager of what work can continue.

\*\*\*\*\*Care Manager and Director of AM will consider any critical pieces of planned or cyclical work that must be completed or made safe.